

1130 N Schmeer Rd, Portland, OR 97217 Phone: 503.285.6683 Email: info@isevents.com Fax: 503.285.0103

## **Rental Policies**

### **RENTAL PERIODS**

TWO HOUR RATE	Two hour period from the time out to the time returned
FOUR HOUR RATE	Four hour period from the time out to the time returned
<b>DAILY</b> RATE	Good for a twenty-four hour period; Time out to the time returned with a maximum of eight hours of equipment usage*
WEEKLY RATE	Good for seven days; Time out to the time returned with a maximum of forty hours of equipment usage
FOUR WEEK RATE	Good for twenty-eight days; Time out to the time returned with a maximum of one-hundred-sixty hours of equipment usage

Note: Please contact our sales representatives for rates concerning more than eight hours of equipment usage per day\*

### **IDENTIFICATION**

Must have valid driver's license identification card based on the equipment rented. New customers may be required to substantiate home and job address. Vehicle rentals require a valid driver's license and proof of commercial vehicle insurance for rented vehicle.

# PAYMENT/DEPOSIT

- o Deposits are required on all rentals
- o Deposits can be made by Major Credit Cards, Debit Card
- o Payment can be completed with Major Credit Card, Debit Card, or Cash
- Please contact our sales representatives for deposit amount and deposit type concerning your rental

#### DELIVERY + PICK UP

Delivery and pickup services are available. We offer fast and convenient delivery. Please contact one of our sales representatives for a delivery quote to your location. Rental times start at equipment delivery and stop when equipment is called for pickup.



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#### **PRICING**

Prices are subject to change without notice. Please call our sales representative for current pricing. Interstate Rentals Inc. charges for time out, returning equipment promptly will ensure the lowest rates.

#### **PROBLEMS**

Please call immediately with any problems or questions. We cannot provide the best service possible unless we are notified of equipment related concerns. Contacting our rental staff immediately in the event of a problem will allow us to adjust your rental time accordingly.

#### RESPONSIBILITY

Customers are solely responsible for safe use, maintenance and safekeeping of rental equipment from the time of pickup to the time of return. And from time of delivery to time of pickup for rental equipment that is delivered. All equipment should be secured and sheltered from inclement weather while in customer's possession. Note: These policies do not supersede what is stipulated in the signed rental contract.

#### **EQUIPMENT PROTECTION PLAN**

Our Equipment Protection Plan is offered as an option on rental contracts at a rate of ten percent of the rental amount. With acceptance of the Equipment Protection Plan, customers will receive accidental damage coverage. The Equipment Protection Plan covers accidental damage only, no misuse or abuse, loss, theft, equipment rollover or flat tires. See contract for full details of coverage, exceptions and exclusions.